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## USER HELP CENTER:

### FLORIDA SHOTS BLOG:

Find the latest immunization news and registry updates.

[www.flshotsusers.com/blog](http://www.flshotsusers.com/blog)

### FLORIDA SHOTS FORUM:

Connect with fellow users and get answers to your frequently asked questions.

[www.flshotsusers.com/forum](http://www.flshotsusers.com/forum)

### LIVE HELP DESK:

Free support available

8 a.m. – 5 p.m. ET

Monday – Friday

**(877) 888-SHOT**

Bin A-11, 4052 Bald Cypress Way

Tallahassee, FL 32399-1719

FAX (850) 922-4195

E-MAIL [flshots@DOH.state.fl.us](mailto:flshots@DOH.state.fl.us)

[www.flshots.com](http://www.flshots.com)

## I-Trends

# Florida SHOTS Honored With Two National Awards

The American Immunization Registry Association (AIRA) awarded Florida SHOTS with the “2009 AIRA Center of Excellence (COE) Award” during the opening plenary of the 44th National Immunization Conference (NIC) in April. The criteria for this year’s award centered on data reporting, vaccine management and provider participation in immunization information systems (IIS) during the H1N1 2009 influenza epidemic.

**Rising to the Challenge:** The Florida Department of Health needed to be able to rapidly order and distribute a projected 15 million doses of H1N1 vaccine to an estimated 8,100 ship-to sites. Florida’s IIS, Florida SHOTS, was identified as the only statewide system with the capability to accomplish real-time allocation and ordering of the H1N1



FROM LEFT TO RIGHT: Dr. Anne Schuchat, Director NCIRD, CDC; Sherry Riddick, President AIRA; Mara Ohrt (Alaska); Amy Metroka and Dr. Jane Zucker (NYC); Susan Lincicome, Director Florida SHOTS; and Charles Alexander, Bureau Chief of Florida Bureau of Immunization.

vaccine. By adapting the Florida SHOTS system, we were able to efficiently and quickly use the registry to accomplish these ordering and distribution tasks.

See **I-TRENDS** page 2

## You Said It Feature Interview

It’s always nice to know what others who are enrolled in Florida SHOTS have to say about the program. So each issue we’ll share with you what some of our top users think about the registry. This feature interview was conducted with Christine Sanchez, MA and Clinical Lead, for Lakeside Pediatrics, in Lakeland.



### What do you think is the best feature of the registry for your office?

The convenient and easy access to shot records. When we have patients whose records are not in Florida SHOTS, it is very time consuming to call doctors’ offices and other clinics to track down their records.

### What do you think is the best feature of the registry for your patients?

Our parents are always excited when we tell them we can look up their children’s records in the registry. Being able to track and access



FIRST ROW LEFT TO RIGHT: Christine Sanchez, MA, clinical lead; Jacqueline Ocho, MA, assistant lead.

BOTTOM ROW LEFT TO RIGHT: Christine Hill, MA; Misty Kisner, MA; Collette Brown, MA; Reyna Hernandez, MA; Jessica Ramirez, MA; Lucy Damour, MA; Vanessa Hatfield NOT PICTURED: Latasha Walker; Stacey Harmon; Cetonia Wiggins, MA; Stephanie Naranjo, MA

shot records is a big convenience for our patients and us.

### If another doctor’s office were to call and ask you why they should enroll in the registry, what would you say?

It is easy and convenient. You can’t get any better than that.

For more information about how you can participate, please call the Florida SHOTS enrollment desk at (877) 888-SHOT.

## I-TRENDS from page 1

**Real-Time Data Reporting:** During the distribution of H1N1 vaccine in Florida, real-time statewide data reporting was generated from direct data entry and data upload from partners. The Florida SHOTS action plan ensured that statewide reporting was available to provide a rapid response to any question that arose regarding the status of the H1N1 campaign in Florida.

**An Innovative Approach:** Florida SHOTS streamlined the H1N1 vaccine delivery process by:

- Allowing online e-signed agreements for the 4,711 new providers
- Managing a rapid centralized vaccine allocation
- Ordering and dissemination of the H1N1 vaccine
- Creating a direct vaccine order file extract from Florida SHOTS daily for upload to VACMAN
- Allowing local control of vaccine allocation for rapid deployment of vaccine to areas with higher incidence of disease

Using Florida's IIS, Florida SHOTS, for the H1N1 initiative proved successful as:

- More than 7 million doses of vaccine were allocated across the state.

The Florida Department of Health received an award based on their ranking in the National Immunization Survey (NIS). Florida placed second in the nation among all states ranked by percentage of children complete for the 4:3:1:3:3:1 series (4 Dtap, 3 polio, 1 MMR, 3 haemophilus influenzae, 3 hepatitis B, and 1 pneumococcal conjugate) for the survey conducted in 2008/2009.

The NIS is sponsored by the National Center for Immunizations and Respiratory Diseases (NCIRD) and conducted jointly by NCIRD and the National Center for Health Statistics (NCHS), Centers for Disease Control and Prevention. The NIS is a list-assisted random-digit-dialing telephone survey followed by a mailed survey to children's immunization providers that monitor childhood immunization coverage. Since 1994, states have been ranked by

- More than 5,000 ship-to sites registered to receive vaccine.
- More than 5 million doses were shipped throughout the state.
- Reports on the campaign status were available on a real-time basis, which



FROM LEFT TO RIGHT: Anne Schuchat, MD (RADM, USPHS), Director of CDC's National Center for Immunization and Respiratory Diseases and Charles Alexander, Bureau Chief of Florida Bureau of Immunization.

NCIRD for high coverage levels by particular vaccination series completion in children ages 15 to 35 months.

The significance of high immunization coverage levels is extremely important in the ongoing challenge to ensure that morbidity and mortality from vaccine-preventable disease incidence remains at an all-time historical low.

facilitated leadership tracking of the campaign.

- For the first time in Florida, a centralized statewide system was used for efficient vaccine allocation and ordering in response to a pandemic threat.

# ACCESS TO VACCINATIONS FOR ALL CHILDREN

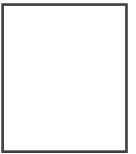
The Bureau of Immunization's Vaccines for Children (VFC) program makes it possible for children and adolescents to get recommended vaccines through their regular health-care provider. Participate in VFC to ensure more patients get vaccinated on schedule. Then track VFC immunizations in Florida SHOTS for a complete vaccination history.



## Did You Know?



Florida's online immunization registry safeguards shot records for a patient's entire lifespan. Florida SHOTS stores immunization records from birth until end of life. Not only do we store and track your child and adult patients' immunization records, the registry also identifies patients' previously reported contraindications, facilitates the introduction of new vaccinations, and generates immunization reports. Spread the word: **Florida SHOTS is not just for pediatricians!**



The Florida Department of Health Bureau of Immunization  
Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719



## Welcome Aboard! Data Upload Participant



We here at Florida SHOTS would like to wish a warm welcome to all of the new

practices that have recently enrolled. In this issue we are highlighting another long-term member of Florida SHOTS who is a new TotalMD data upload participant.

Mimi Garcia, office manager, at Certified Pediatrics in Orlando recently shared with us about her experience with data upload.

“When we received a postcard in the mail from Florida SHOTS, we were eager to participate in the program because we would

no longer have to wait to get records from a patient’s previous doctor. Florida SHOTS makes it easy to provide immunization records when a parent’s request comes in and when we welcome new patients. Our blue forms look more professional now, and the dates are clear to read. We no longer spend a lot of time filling out immunization forms by hand.

Our experience has been a good one. We read up on the registry at [www.flshots.com](http://www.flshots.com) and started loading each patient record as the patient came in for shots or as requests for immunization records and school blue forms came in.”

### TOTAL MD SOFTWARE USERS:

If your office uses TotalMD software, you can implement data upload. Here’s how:

1. Contact David Arnett, (800) 613-7597, at TotalMD to order the Florida SHOTS immunization interface.
2. Contact Holly Graff, Florida SHOTS Implementation Specialist, at 904-755-5167, or [Holly\\_Graff@doh.state.fl.us](mailto:Holly_Graff@doh.state.fl.us) in order to complete the forms to receive a secure ftp site from Florida SHOTS. Immunization data will be uploaded automatically to Florida SHOTS on a daily basis.

## Data Exchange Partners

These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. We appreciate their partnership!



**Florida Shots**  
CERTIFIED PROVIDER

Allscripts  
Amazing Charts\*  
Aprima (formerly iMedica)  
Athena Health  
Automated Medical Systems  
AutoMedicWorks  
BizMatics  
Cerner\*  
CollaborateMD/Claimgear  
Doc-tor.com  
Doctors Access  
eClinicalWorks

Eclipsys  
(formerly Bond Technologies)  
edgeMED\*  
Electronic Healthcare Systems (EHS)  
e-MDs  
EncounterPRO  
(JMJ Technologies)  
GE Medical\*  
Greenway Medical Technologies  
i2i Systems  
Integratis STIX  
IOS Solutions

MDFlow Systems  
Medappz  
Medenet  
Medicat  
MediTab  
Misys  
NCG Medical (Perfect Care)  
NextGen  
Office Ally  
Office Practicum  
Practice Partner—McKesson  
Pulse Systems

Sage  
Sevocity  
Smart Clinic\*  
SynaMed  
TotalMD  
TriMed Technologies  
(Expert Practice Manager)  
VacTrack  
VipaHealth Solutions  
(SmartEMR)  
Visionary  
Workflow

\*in development

YES, please contact me to schedule a visit with a regional coordinator to enroll in Florida SHOTS.

Sign me up for electronic copies of SHOTS Tracker.

EMAIL 1: \_\_\_\_\_

EMAIL 2: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_

OFFICE NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

COUNTY: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

EMAIL: \_\_\_\_\_

NL:V6:I2

## Florida SHOTS Enrollment. FAST. EASY. FREE.

### SIGN UP TODAY!

Fill out this information card and mail it back to us. Please include proper postage.

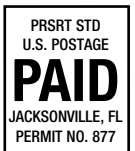
Call **(877) 888-SHOT**, or send an email to the help desk at [flshots@doh.state.fl.us](mailto:flshots@doh.state.fl.us) if you need more information.



So many enrollment options, and they're all FREE!



The Florida Department of Health Bureau of Immunization  
Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719



Now Available Online:



**Easy Enrollment Form**  
[www.flshots.com](http://www.flshots.com)

# GOT AN OPINION?

WIN A  
**\$250**  
AMERICAN EXPRESS GIFT CERTIFICATE

SHOTS' features and benefits. Your feedback will be used as we move forward to refine the system to best meet your needs.

All responses will be entered in a drawing to win a **\$250 American Express gift certificate (one entry per office)** awarded by the research firm. You may designate anyone in the office who is knowledgeable about your immunization practices to respond. To participate go to [www.brunetgarcia.com/survey](http://www.brunetgarcia.com/survey). If you cannot access the survey online, call **Jenny Camet** at **904-346-1977** to request a faxed copy of the survey.

WE'D LOVE TO HEAR WHAT YOU THINK ABOUT FLORIDA SHOTS. A private research company is conducting a survey of all immunization providers in the state of Florida. Whether you currently use the registry or not, we want your input about your immunization practices and your perceptions of Florida

## Top 10 Spotlight

Top Daily Users

We'd like to commend the following practices for hitting our "Top 10 by Daily Usage" chart as of May 28, 2010. **Thank you for your support of the registry!**

### Traditional Partners:

1. A Plus Home Health Care, Inc., Lantana
2. Pediatric Professional Association, Miami
3. Jacksonville Pediatric Associates, Jacksonville
4. Family Health Centers of Southwest Florida, Ft. Meyers
5. Pediatric Associates of Sarasota, Sarasota

### Upload Partners:

1. Walgreens, Locations statewide
2. Pediatric Associates, Lauderdale Lakes
3. Minute Clinic, Locations statewide
4. Mollen Immunization Clinics, Locations statewide
5. Vaxcare, Orlando